



Amyotrophic Lateral Sclerosis Association

Care Services for ALS Patients

From the start, the ALS Association has been about caring and support from the monthly meetings & the individual care I've received through home visits. You ask what I need and provide solutions and resources. Thank you for the loan of the wheelchair, bed, chair, shower chair, tobii vision, foot mouse, straws, medical supplies, and so much more.

Benton Franklin Head Start

School Readiness Program

The theme of our Family Literacy Night was "Brown Bear, Brown Bear, What Do You See?" We had an illustrated Story Walk, and one of the children was "reading" the story to her mom by using the illustrations to help her retell the story. Her mom was so excited to see her daughter "reading." Being able to retell a story is one of our school readiness goals.

Boys & Girls Clubs of Benton and Franklin Counties

Mentoring for Youth at Risk

Two siblings are in our mentoring program. We were unaware that mom was a single parent struggling to support her 4 children. Through the parent meeting, we learned a lot. Now, our staff are much better equipped to help these children. They are surrounded by a strong support system every day, morning to evening. Knowing they are not alone has given the mother and children hope for their future.

Catholic Charities Serving Central Washington

Foster Teen Support

K. has been in the program since age 15. K had an unstable family life, unstable placements, and frequent moves. K. became a mother at age 19 and this was a positive turning point for her. She is 100% financially responsible for her child as is referred to as a "rockstar mom" by her case manager. We have been able to assist with rent while K. finishes her GED and a certification program. K. will be employable by Fall and ready to launch into adulthood.

Catholic Charities Serving Central Washington

Kaleidoscope Training for Parents of Toddlers

Maria and her 5 children were referred to us after her husband was recently deported. Through regular attendance at Play & Learn, Maria now has a community of support and consistent stability plus a social and educational opportunity for her 2 youngest kids. Her 3-year-old has become less shy and more talkative.

Chaplaincy Health Care

Cork's Place Grief Support

“Cork’s has changed my daughter’s life. She went from being a scared, isolated child who felt alone in the world to being able to talk about her feelings, expressing her fears and communicating her needs.” – Cork’s Place Parent

Children's Developmental Center

Early Intervention for Children with Developmental Delays

I just wanted to send a quick note to share how much I appreciate your team. Hilari is amazing with my cranky Cade. She also helps me understand things when I get frustrated. Kristine has noticed things in Addie that we need to address that others haven’t and is always thinking of new ways to work with her. These two work so well with us. It gives me hope to know you all are here, doing so much good for so many families.

Columbia Industries

Employment Services for Adults with Disabilities

We recently created a custom position for one of our clients. Our Employment Consultant asked him to volunteer for Meals on Wheels and coached him through that experience. Meals on Wheels then created a custom paid position for him. It was through job coaching and this client's dedication to this company that we were able to form a partnership and turn a volunteer position into a paid one.

Columbia Industries

School to Work Program for Transition Students

I really appreciate that ESD123/Columbia Industries could arrange my daughter’s internship experience. It confirmed to her that she could use her natural talents with children to have a “real” job and perform a valuable service. The internship resulted in her getting a job with Kids World Childcare and developing credentials for the future.

Edith Bishel Center for the Blind

Independent Living Program

Rachel is a thirty-three-year-old Kennewick mother to three small children who is losing her vision. We helped her organize her kitchen and provided bump dots for labeling the appliances. We made sure everything was in the cupboards where she could find it. We trained her on identifying spices by smell and worked on basic cooking and cleaning skills.

Family Learning Center

Refugee High School Support

Many of our high school girls want to become nurses. We took them to visit Nalina at Three Rivers Place to learn about working in an assisted living facility. Nalina shared about her journey to her current job as the marketing director for the facility. She worked as a home care aide while working on her bachelor's degree in college. Nalina was a great example for our girls, helping them better understand the work opportunities in the US.

Grace Clinic

Access to Mental Health Services for the Uninsured

A patient came to us for a medical need. During that appointment, the medical provider became concerned about his mental health and brought a counselor in to meet with the patient. He subsequently has had three counseling appointments and has reported significant improvement.

Grace Clinic

Health Access for Uninsured Workers

A patient came to us who had lost her coverage due to transitioning out of foster care. She came to us instead of going to the ER. We saw her that day and scheduled a follow-up. This kept her from an unnecessary ER visit and got her established with us for any future needs while she is uninsured.

Grace Clinic

Preventing Complications in Uninsured Diabetics

A patient was referred to us with very poorly controlled diabetes and vision impairment. When he first came to us his A1c was 12.8 (poor control is > 9.0). We have been able to help him get his diabetes under control and his most recent A1c was 6.4 (good control is <= 7.0), and his vision has improved.

Mirror Ministries

Restorative Therapeutic Services for Sex Trafficking Victims

Ruby's parents saw signs that something was happening to their daughter but were at a loss as to how to help her. Ruby was being groomed and coerced by a trafficker! Her parents called us.

Ruby was super quiet when she first came to the Mirror Ministries Outreach Center. Her advocate stayed patiently at her side, encouraging her. Then during Art Therapy, as she was painting, she began to open up. She started sharing her stories – we saw the art create a venue to her path of healing.

Modern Living Services

Gardening for Adults with Disabilities

On April 28, a team of about 40 volunteers converted a barren piece of ground into a fully functional vegetable garden. The hard work has been rewarded by the smiles on the faces of the gardeners who are now out there every day tending to their crops!

Modern Living Services

Respite Care for Adults with Intellectual and Developmental Disabilities

"We so appreciated a night out. It re-energized our relationship as a couple. I think what you do is amazing. It gives the clients a chance to socialize and feel responsible. It gives me, the parent, some respite time and a chance for my child to be able to get away on his own." - Tammy

Partners for Early Learning

Empowering Parents of Toddlers

"I met life-long friends through my participation in the Early Learning Co-op. It was an opportunity to bond with my daughter through learning exercises and bond with other new parents sharing that experience. I think all parents deserve an experience like co-op."

ANSIL: A New Start in Life

Young Adult Shelter

One of our clients is a girl who didn't think she was worth the amount air it took her to breath. In one year, she has gotten her high school diploma, found a job that she loves, and got her driver's license. Most importantly, she's now mentoring others.

Second Harvest

Feeding Children Initiative

When Damien spotted an unused, overgrown garden area outside his mother's office at Christ the King Church in fall 2017, the Tri-Cities Prep senior cultivated a unique senior project, "The Garden of Eatin'," and made his first delivery of fresh produce to Second Harvest last summer. Damien hopes the garden will be an ongoing service project for Tri-Cities Prep students to provide healthy produce for hungry people for years to come.

Second Harvest

Growing Food for Low-Income Families

While helping a family in a Habitat for Humanity home to build a food garden, Master Gardeners found the grandparents from China were living there. When they saw the Master Gardeners team working, they rushed to help. They had been farmers in China and had been waiting for several years to grow food for their children and grandchildren.

Senior Life Resources Northwest

Meals on Wheels for Seniors

A 90-year-old home delivery client commented: "Life is very, very good since Meals on Wheels came into my life. I used to have energy to cook only one thing, so dinner was just potatoes, or just a slice of meat. I couldn't come close to making the balanced meal I get from you guys. And the drivers are the people I love to see. We all get very attached to each other; I care about them, and they care about me."

St. Vincent de Paul Society

Shelter and Protection for Homeless

A homeless woman came to us in need of food. I told her that, through a United Way grant, we could give her a sleeping bag, thermal socks, gloves, and hat, if she needed them; she looked at me in disbelief and accepted them. With tears, she said this was like having Christmas early. I think the tears were about realizing the community cared about her wellbeing. Gifts of warmth, given through this United Way Grant, helps open the door to lives and gives them hope of getting out of poverty.

Support, Advocacy & Resource Center

Crisis Support for Victims of Sex Violence

Three young sisters were clients of ours that attended our summer camp. The 5-year-old was kidnapped by her mom (who did not have custody) at a park after shooting her sisters with a bb gun. When they first started camp the 5-year-old wouldn't speak. On day 3, while playing miniature golf, she began to talk and laugh. After that, she blossomed. The support she was provided allowed her to find and use her voice again.

The Arc of Tri-Cities

Support for Individuals with Intellectual and Developmental Delays

Cassie has significant developmental disabilities and was being raised by her grandparents. Her grandmother passed away this year and her grandfather suffered a stroke. Extended family members were in a panic on who was going to care for Cassie and where would she live. The Arc's expertise helped them navigate a complicated system of supports in this time of crisis.

The Arc of Tri-Cities

Buddy Club for Children

Jack is a student leader with Autism with the Buddy Club: "I collaborate with other student leaders on ideas and plans for Buddy Club events. During lunch, I am responsible for handing out flyers to students and making announcements, so I work on speaking clearly and telling students everything they need to know. I also hang out, play games, and have conversations with students, especially if their buddies are not with them."

The Arc of Tri-Cities

Therapeutic Recreation for children and Youth

A 28-year-old has participated in our program since he was 10 years old. In Therapeutic Recreation, he learned new skills and trained for over six years to become a volunteer himself. He said "Volunteering with The Arc and doing Rec is the greatest experience of my life. I have a lot of fun. It means so much to me that I want to help other clients."

Therapeutic Riding of Tri-Cities

Horsemanship for Children and Adults with Special Needs

A young lady in foster care came to us through the Casey Foundation. Her interest to learn about horses grew and we witnessed her blossom in overall demeanor, communication and confidence. Since taking the classes, her foster parent told us that she loves coming to TROT and has since starting to buckle down at school, improved her academics, and is now considering becoming a vet tech!